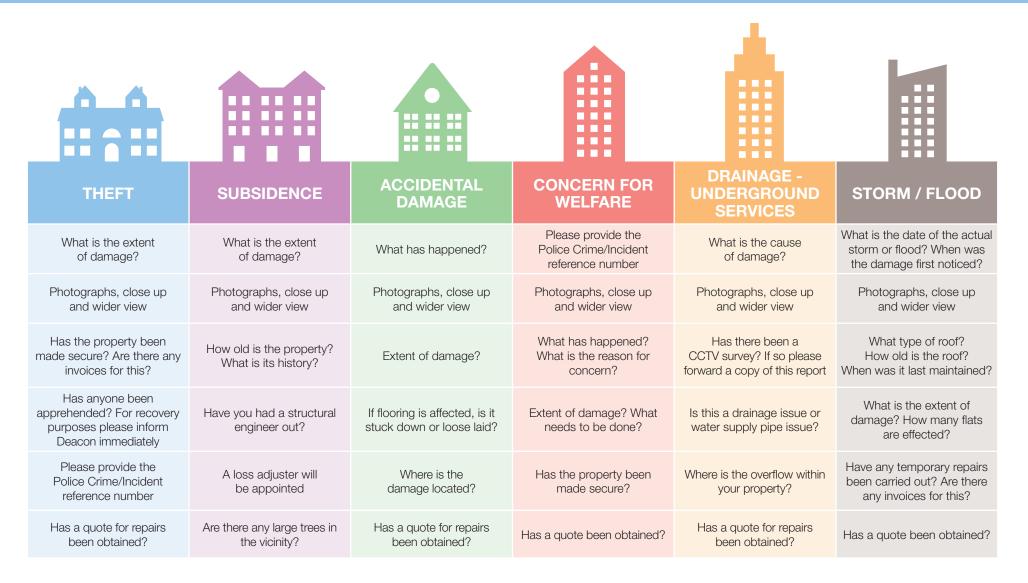
DEACON - Insurance claim checklist

We have developed this handy checklist to help you provide us with the information we need to process your claim quickly



DEACON Blocks of Flats Insurance

FIRE	ESCAPE OF WATER	MALICIOUS DAMAGE	WATER INGRESS This is covered under Accidental Damage	IMPACT
How did the fire start?	What is the cause of the leak? Has the leak been repaired? And when?	What has happened?	How is the water getting in?	What has happened? What is the extent of the damage?
Photographs, close up and wider view	Photographs, close up and wider view	Photographs, close up and wider view	Photographs, close up and wider view	Photographs, close up and wider view
What is the extent of the damage?	What was done to reduce the damage i.e. humidifiers installed	What is the extent of the damage?	If from a roof or balcony /guttering when was it last maintained?	Has the area been made safe and secure? Invoices?
Which areas/rooms of the Block/ Flat have been affected?	Has there been water damage to the building and to what extent?	Has the property been made secure? Have you any invoices?	Has the problem been repaired? When?	Please provide the Police Crime/ Incident reference number
Were the fire brigade called?	Which areas/rooms of the Block/ Flat have been affected by the water damage?	Has anyone been apprehended?	What is the extent of the damage?	Has anyone been apprehended?
If arson, do you have a crime number?	Have there been recent repairs or installations that may have caused the leak?	Please provide the Police Crime/ Incident reference number	What was done to reduce the damage i.e. humidifiers installed	If a vehicle impact do you have details of the driver/insurance or registration number?
Do you know who started the fire?	Has a quote for repairs been obtained?	Has a quote for permanent repairs been obtained?	Has a quote for repairs been obtained?	Has a quote for repairs been obtained?

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